

TERMS AND CONDITIONS

For The Use of TraQr® Dashboard and TraQr® Reports

INTRODUCTION

This Agreement governs the use of the TraQr® Dashboard and TraQr® Reports provided by The ChemQuest Group, Inc. By using these services, you agree to these terms. If you represent a business, you confirm you have the authority to bind the entity to these terms.

DEFINITIONS

Key terms defined:

- a) Agreement: This document.
- b) ChemQuest: The ChemQuest Group, Inc.
- c) Client/User: The individual or entity using the Services.
- d) Services: TraQr® Dashboard and TraQr® Reports.
- e) Fees: Charges for the Services.
- f) Order: Client's subscription agreement.
- g) Subscription Term: Duration of the subscription.
- h) Confidential Information: All non-public information disclosed.

ACCEPTANCE OF TERMS

By using the Services, you agree to these terms. If you do not agree, do not use the Services. Account registration requires providing accurate information and maintaining account security.

DESCRIPTION OF SERVICES

TraQr® Dashboard: Real-time data updates, interactive tools, and customizable features for market insights.

TraQr® Reports: Monthly expert market analysis and tailored reports on the U.S. coatings and adhesives market.

USER ACCOUNTS

You must create an account to use the Services. You are responsible for maintaining account security and ensuring compliance with these terms.

LICENSE AND ACCESS

You are granted a non-exclusive, non-transferable license to use the Services for business purposes only. You must not share access, create derivative works, or use the Services to build a competitive product.

FEES AND PAYMENT TERMS

Fees

The fees for the Services provided by ChemQuest are as follows:

a) TraQr® Dashboard:

\$18,000 per year for a single-user license.

\$45,000 per year for an enterprise license, allowing up to 10 users at a single company.

b) TraQr® Reports:

\$5,000 per year for monthly PDF reports delivered via email.

Payment Terms

TraQr® Dashboard: \$18,000/year for single user; \$45,000/year for enterprise.

TraQr® Reports: \$5,000/year.

Fees must be paid in advance. No refunds are provided.

Late Payments

In the event of late payment, ChemQuest reserves the right to:

a) Suspend access to the Services until all outstanding payments are received.

b) Require future payments to be made in advance of service delivery.

Billing Information

Clients must provide and maintain accurate billing contact information, including a valid email address where invoices and payment receipts can be sent electronically.

REFUND POLICY

No Refunds

Fees paid for the subscription to the Services are non-refundable. This no-refund policy shall apply at all times regardless of your decision to terminate your usage; our decision to terminate your usage; disruption caused to our Services either planned, accidental, or intentional; or any reason whatsoever.

Cancellation

Clients may cancel their subscription at any time. The cancellation will take effect at the end of the currently paid-up period, and the Client will continue to have access to the Services until the end of the subscription term. Clients must notify ChemQuest in writing if they wish to cancel their subscription.

Subscription Changes

If a Client chooses to downgrade or reduce the level of services, no refunds will be provided for the differences in the cost. The changes will take effect at the end of the current billing cycle.

Effect of Termination

Upon cancellation or termination of the subscription, the Client's access to the Services will cease at the end of the current billing period, and no further charges will be billed. However, all accrued rights to payment and the terms of shall survive termination of this Agreement.

INTELLECTUAL PROPERTY RIGHTS

All rights to the Services remain with ChemQuest. You may not use ChemQuest's intellectual property without permission.

USER OBLIGATIONS AND CONDUCT

Use the Services in compliance with all laws and regulations. Maintain account security and use the Services ethically.

PRIVACY POLICY AND DATA PROTECTION

ChemQuest is committed to protecting your privacy. Personal information will be used only for providing Services and will be protected against unauthorized access.

LIMITATIONS OF LIABILITY

ChemQuest is not liable for indirect, incidental, or consequential damages. Liability is capped at the total fees paid in the past six months.

MODIFICATIONS TO TERMS AND SERVICES

ChemQuest may modify the Services or this Agreement with notice. You may terminate the Agreement at any time with written notice. Continued use of the Services after modifications constitutes acceptance.

GOVERNING LAW

This Agreement is governed by the laws of Ohio. Any disputes will be resolved in Ohio courts.

GENERAL

This Agreement constitutes the entire agreement between ChemQuest and the Client. Amendments must be in writing. Notices must be sent to the provided contact information.

ACCEPTANCE

By using ChemQuest's Services, including the TraQr® Dashboard and TraQr® Reports, the Client agrees to be bound by these Terms and Conditions upon first use. Consent to these terms is given electronically by clicking "Subscribe" during purchase/registration or by continuing to use the Services after notification of changes, which also signifies acceptance of any updates.

CONTACT INFORMATION

For questions or legal notices regarding this Agreement or other related issues, Clients may contact ChemQuest at the following address:

The ChemQuest Group, Inc.
9435 Waterstone Boulevard, Suite 270
Cincinnati, OH 45249
United States
Phone: +1 513 469 7555
Email: info@chemquest.com

Service Support

For support related to the use of the TraQr® Dashboard and TraQr® Reports, Clients should use the contact details provided above. ChemQuest aims to provide timely and supportive responses to ensure effective use of the Services.

Communication Protocol

All communications concerning significant aspects of this Agreement should be made in writing and sent to the provided contact details. For formal legal notices, communications should be sent via certified mail to ensure receipt.